

Family Tree Maker Support - +1-888-257-3335

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Family Tree Maker 2024: Features, Download, Upgrade & Support Guide

[Family Tree Maker 2024](#) is one of the most trusted genealogy software solutions for building, organizing, and preserving family history. Designed for both beginners and experienced researchers, Family Tree Maker allows users to create detailed family trees, attach historical records, sync data with Ancestry, and store valuable genealogy research in one place.

Whether you are exploring your ancestry for the first time or managing thousands of family records, FTM provides powerful tools that simplify family history research while keeping your data organized and secure.



Why Choose Family Tree Maker 2024?

Family Tree Maker is one of the most popular genealogy software programs used by family historians and researchers worldwide. Its advanced charting tools, Ancestry integration, TreeVault cloud services, and FamilySearch access make it a comprehensive solution for preserving family history and ancestry records.

Key benefits include:

- Easy family tree creation
- Advanced Ancestry synchronization
- Secure TreeVault cloud backup
- Improved photo restoration tools
- Enhanced collaboration features
- Mobile access through FTM Connect
- Detailed charts, reports, and books

These features make Family Tree Maker a valuable solution for preserving family history for future generations.

Pros and Cons of Family Tree Maker 2024

Pros

- User-friendly genealogy software
- Syncs with Ancestry trees
- Secure cloud backup with TreeVault
- Powerful chart and reporting tools
- Available for Windows and Mac
- Mobile access through FTM Connect

Cons

- Requires purchase for full functionality
- Some advanced features have a learning curve
- Internet connection needed for syncing services

Comparison Between FTM 2019-2024

Many users wonder whether upgrading to Family Tree Maker 2024 is worthwhile.

Feature	FTM 2019	FTM 2024
Turn Back Time	Yes	Enhanced (5000 Changes)
TreeVault Services	Yes	Improved
FTM Connect	Basic	FTM Connect 2.0
Photo Darkroom	Standard	Advanced Tools
Connect Workspace	Limited	Expanded Features
Accessibility Improvements	Basic	Easy on the Eyes

For users who regularly research family history, Family Tree Maker 2024 offers significant improvements in usability, collaboration, and data management.

Independent Support Disclaimer

We understand how valuable your family history research is. That's why we focus on helping users resolve common Family Tree Maker issues, including software installation, tree synchronization, backup restoration, data recovery, and account-related troubleshooting.

Our support resources are designed to provide clear guidance, practical solutions, and reliable assistance when technical problems interrupt your genealogy work.

Whether you are using FTM 2019 or FTM 2024, Windows or Mac, we strive to help you find the right solution as quickly as possible.

We are an independent third-party technical support provider and are not affiliated with Software MacKiev, Family Tree Maker or Ancestry. We provide independent assistance for installation, upgrades, syncing issues, troubleshooting, and genealogy software support.

What's New in Family Tree Maker 2024?



[Family Tree Maker 2024 Upgrade](#) is a revolutionary new edition of FTM and takes this classic brand even further than the creators could ever have imagined back in 1989. Users now have instant access to their family tree on a variety of devices from anywhere in the world and can verify its accuracy at the touch of a button.

Users can also go back in time and undo any errors they may have made five thousand edits ago. The evolving user interface makes it easy to use and provides a pleasant view of the data in Family Tree Maker, reducing eye strain. Users can now assign successors

and keep their Family Tree Maker license for decades, ensuring their legacy continues to thrive. The future of Family Tree Maker is full of possibilities.

1. Turn Back Time 5000

If you accidentally removed Uncle Harry from the family tree and forgot about it a while ago, [Turn Back Time](#) would let you restore it with one click, taking you back to the moment just before the removal. This feature was introduced in [FTM 2019](#) and pretty much covers everything you need to undo mistakes. Since all changes are displayed in the Turn Back Time change log, this includes all data about all types of changes that have been performed on your family tree, such as merging or syncing your family tree with Ancestry.com. The user feedback we received indicated we should add more records to the change log, so we added 5000 records to Turn Back Time!





2. Connect Workspace

The [Connect workspace](#) lets you easily share your family tree with relatives and have them help you confirm the accuracy of the information. Your relatives can access your tree through the free mobile app called FTM Connect, available for both iPhone and Android. If your relatives find anything that they wish to share with you, they can create a sticky note with the Relative Hint. Because of TreeVault, their sticky note icons will now appear on your FTM tree and in the Index next to the Ancestry and FamilySearch hints. You will also be able to see how your network of relatives is helping you with this information as they continue to support you in building your family history. So it's time to start connecting!

3. FTM Connect 2.0

Thanks to a significant upgrade to the [FTM Connect app](#), individuals can now connect with their extended families through the app's Guest Access feature. With TreeVault, users can create invitations for family members to share their family tree via mobile devices (tablets or smartphones). Upon accepting the invitation, users will have access to even more recorded details in their family trees within the app, including recorded relationships, research notes, and web links. As an added bonus, the FTM Connect app provides direct links to FTM's library of famous family trees (like those belonging to Alexander Hamilton,

Luke Skywalker, and Walt Disney) and more. Have fun exploring all that FTM Connect has to offer!





4. Easy on the Eyes

The request we receive most often from people is, "Can you help with my eyes?" Now we've got your answer. With Easy on the Eyes, you can make the areas you're working with in your People workspace much larger so you can see them more easily. When you're finished, they will shrink back to their original size. So relax! Stop squinting, and let Easy on the Eyes take care of this issue for you! To see how this feature works, watch the video showing it in action!

5. New Photo Darkroom Tools

In FTM 2017, we introduced a selection of tools for restoring damaged photographs, in particular those that have faded so badly over the years that they are virtually blank. We collectively called these tools Photo Darkroom. As we will detail in FTM 2024, the Photo Darkroom tools have multiplied dramatically. In addition to the basic cropping function, you now have a full range of new and enhanced repair tools that enable you to easily remove scratches and dust from your old family photographs. Like the original Photo Darkroom tools, you will always have an unchanged original copy of the photograph you are restoring.





6. Coming Soon! AlbumWALK

AlbumWALK has been described as a “game-changer” for putting memories into photos. As the basis for our original technology patent, AlbumWALK is a free mobile application for iOS and Android that enables any user to capture their memories and embed them in a photo using our proprietary tap-talk SoundSpot technology. You can simply tap a person’s face in a photograph, then talk about that individual before selecting the next person and tapping again (and so on).

7. Co-Pilot 2024

In 2017, FTM launched our Co-Pilot program to provide a solid foundation for new users of Family Tree Maker to get started successfully. Our concept for Co-Pilot 2024 has been expanded to support the growing number of mobile applications that make up the FTM ecosystem.



Family Tree Maker TOP FEATURES



1. Rich Color Coding

Genealogists have frequently sought the ability to perform multiple or “rich” color-coded generations, not just coding your own family tree, but also a way to display the descendants of all your ancestors. On the new Family Tree Maker 2024, performing multiple or rich color coding is simple — simply click once (and FTM will color code your ancestors’ descendants).



2. TreeVault Cloud Services

Additionally, [TreeVault Services](#) expands Family Tree Maker beyond a desktop application to the centerpiece of a broader ecosystem. Family Tree Maker features a cloud service that lets you view your tree on your smartphone and/or tablet whenever changes are made to your existing Family Tree Maker tree. Now you'll know what the weather conditions were like the day you were married, or the day your father was born. And now you can relax knowing that you have an always-current copy of your tree, backed up in the cloud for future generations.



3. Sync With an Online Ancestry Tree for FREE

[FTM 2017](#), [FTM 2019](#), and [FTM 2024](#) are currently the only Family Tree Maker programs that allow syncing with your Ancestry account to keep everything in sync. After creating an online tree on Ancestry, you can then share the tree with friends and family, as well as anyone else you'd like to allow access to view, leave comments, and/or edit. The best part is that you can [sync your Ancestry tree](#) to both your laptop and desktop computers at the same time! Upon returning home from your travels, you will only be one sync away from the biggest and easiest family history surprise you have ever experienced.



4. Billions of Family Tree Maker FREE Records from Family Search

Start by downloading an entire branch from FamilySearch to Family Tree Maker. Users can now also access hints related to more than 6 billion online FamilySearch historical records, making FamilySearch an excellent source of records for FTM users for Free.

Family, Given name(s)	Color	Hints	Birth Date
Kennedy, David		 	1462
Kennedy, David Anthony		 	1955
Kennedy, Edward Moore		 	1932
Kennedy, Eunice Mary		 	1921

5. Hints Made Easy to See

The green Ancestry (green) leaves or hints (FamilySearch) we've been used to seeing primarily in the tree views may now also appear in the index. So instead of scrolling down through multiple branches of trees to see what's new, you can check hints for a given family name directly from the Index or a Saved List.



6. Charts, Reports, and Books

Share your findings through a variety of colorful family tree charts: pedigree charts, descendant charts, bowtie charts, and fan charts, all of which may also be used to generate Reports showing a 'summary' of the family tree that can assist in developing a plan to research the family further. The additional views/options available in the different reports allow you to view the ancestors, spouses, and children of an individual together. The Index of Individuals Report also provides additional options, including Lists of Anniversaries, Birthdays, and contacts.

Why Do You Need Family Tree Maker Support?

The essential aspect of tracing an individual's ancestry is using Family Tree Maker. It typically utilizes a tree-like structure to visually depict lineage back to a common ancestor.

If you have any questions or need help with FTM, our dedicated FTM support team will work diligently on your behalf to find answers or provide immediate assistance. If you have issues with installation, data migrations, or software updates, please do not hesitate to let us know how we can assist you.

If you require immediate assistance from the **Family Tree Maker Support** to resolve technical issues, questions about software, or general troubleshooting, or for prompt, friendly customer service from trained professionals, please Chat with our Experts.

Who Provides Family Tree Support?

MacKiev provides free Family Tree Maker support through their chat service. However, kindly note that MacKiev doesn't provide Remote Tech Support; they will work with you over chat to help you troubleshoot and resolve your issue for free. Users who require personalized troubleshooting assistance, installation guidance, migration support, or remote technical assistance may also seek help from independent third-party support providers.

How to Get Family Tree Maker Support

The Family Tree Support team offers assistance via the Family Tree Maker Phone Number and [Live Chat](#). It is developed by Software MacKiev, which is also the primary source for technical support. So, you just need to be clear about what kind of assistance you would require.

Why upgrade to Family Tree Maker 2024?

The Family Tree Maker Upgrade 2024 offers a range of improvements tailored to enhance the overall genealogy experience for both beginners and experienced users. From advanced syncing capabilities and improved TreeVault cloud services to upgraded photo restoration tools and easier navigation, this latest version helps organize family history more efficiently than ever.

It also focuses on better performance, smoother connectivity, and enhanced accessibility features, which are quite helpful for managing large family trees with ease. If you want to preserve the crucial information from generations of memories or are just looking to expand your ancestry research, Family Tree Maker 2024 provides a user-friendly, reliable experience.

How to download Family Tree Maker 2024

Here are the steps to Download Family Tree Maker 2024 successfully.

1. Click on the official website to commence your family tree maker download.
2. Now choose the version you want to download for Mac or Windows.
3. Now sign in to your account or simply purchase the software if required.
4. Download the setup file to your system
5. Click on the installer, open it, and follow the instructions given on the screen.

6. Enter the activation key you used during the installation process.
7. At last, finish the process and start exploring Family Tree Maker 2024.

Final Thoughts

Family Tree Maker 2024 continues to be one of the most comprehensive genealogy software solutions available today. With powerful research tools, Ancestry synchronization, TreeVault cloud services, enhanced collaboration features, and advanced reporting capabilities, it helps users preserve and share family history more effectively.

Whether you are starting your first family tree or managing decades of genealogy research, Family Tree Maker 2024 provides the tools needed to organize, protect, and expand your family history with confidence.